

Overview of Aging & Adult Services & Adult Protective Services

PRESENTATION BY:
CASSIE VILLAR

ADULT PROTECTIVE
SERVICES
TRAINING SPECIALIST



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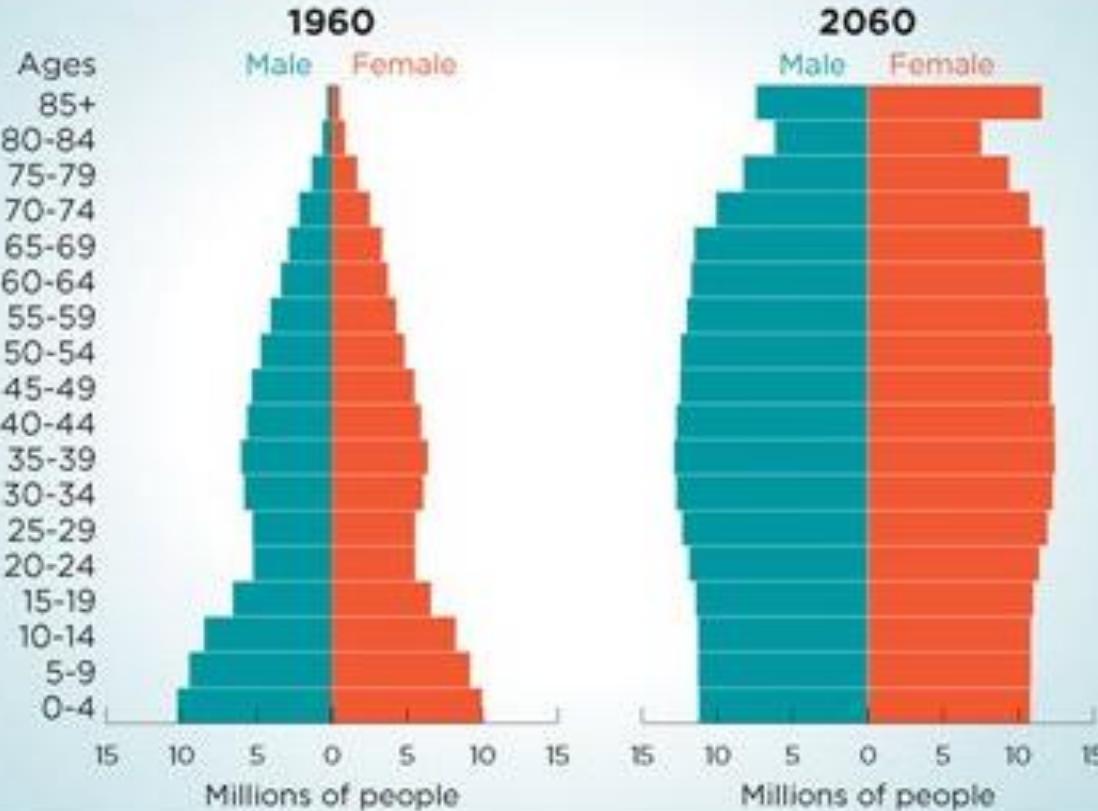
Training Objectives



- Overview of Aging & Adult Services (AAS)
- What is Adult Protective Services (APS)?
- What is EDAPT?

From Pyramid to Pillar: A Century of Change

Population of the United States



The Silver Wave

- Approximately 28% of older people live alone.
- By 2030, there will be a 50% increase in the number of elders over the age of 65 who will be living in long term care communities.
- By 2040, that number is expected to climb to 80 million, comprising nearly 21% of the total population.

Elders in San Mateo County



By the year 2030 in San
Mateo County...

- 1 out of 4 residents will be over 65
- All baby boomers will be at least age 65
- The number of people over 85 will increase to two and a half times the current number



Seniors in San Mateo County typically see their income reduce by half as they age from their 50s to their 80s. Furthermore, seniors who own their house are often house rich but income poor.

Overview of Aging & Adult Services



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What is **Adult Protective Services?**

Adult Protective Services (APS) agencies investigate reports of abuse of elders and dependent adults who live in private homes, apartments, hotels or hospitals

Effective 1/1/2022 an older adult is defined as someone 60+; A dependent adult are between the age of 18 and 59 years old.

Goals of Aging and Adult Services

To help seniors, people with disabilities, and dependent adults live safely in their communities by maximizing their independence and enhancing their quality of life through...

- Advocacy
- Prevention
- Support
- Protection

Dependent Adult



A dependent adult is any adult between the ages of 18 and 59 with physical or mental limitations that restricts their ability to carry out normal activities or protect their rights, including persons admitted to a 24-hour health facility.

APS is an entirely voluntary service. A client may refuse to cooperate with APS at any time. If a penal code section has been violated, law enforcement would take the lead in a criminal investigation.

APS seeks to respect self-determination to the greatest extent possible and offer the least restrictive services to clients.

If a client lacks capacity to give consent, a petition for conservatorship may be initiated.

APS Does Not

Take control of clients (i.e., 5150, place clients)

Force clients out of their homes

Make medical diagnoses

Share confidential information without legal authority

Get involved with or solve family disputes

Deliver meals

Enter the home without permission

Force people to accept services

Six Types of Elder Abuse Exist



Types of Elder Abuse

Learn how signs of elder abuse differ from normal aging to prevent elder abuse before it happens.

Vulnerability/Risk Factors

Trusting –will take someone at their word and take circumstances at face value.

Depression – “grave dismay” at no longer being the person they once were.

Co-occurrence of abuse-

- 75% of the time, there is more than one form of abuse occurring.
- 90% of abuse is perpetrated by family members, loved ones, or caregivers.
- Many victims are ambivalent about prosecuting their abuser.

Physical Abuse & Neglect: What are the signs to watch for?

Isolation

Fearful behavior
towards caregivers or
decision-makers.

Evasive answers to
questions about their
health.

Bruising on the
face, neck, arms, or
legs/feet. These
are more consistent
with abuse than
with “accidents.”

Significant
unexplained weight
loss.

Missed doctors'
appointments.

Elder financial abuse includes

Taking money or property

Forging an older person's signature

Getting an older person to sign a deed, will, or power of attorney through deception, coercion, or undue influence

Telemarketing scams. Perpetrators call victims and use deception, scare tactics, or exaggerated claims to get them to send money.

What is the Cost?

\$36.5 BILLION

\$17.0 Billion

Exploitation

When businesses, individuals, or charities use pressure tactics or misleading language to lead seniors into financial mistakes.

\$12.8 Billion

Fraud

When criminals commit identity theft or con seniors into sending money or sharing personal information.

\$6.7 Billion

Trust Abuse

When family, friends, or paid helpers take advantage of a trusting relationship to get money from the senior.





Signatures that appear to be forged



Statements sent to a new address while the senior's actual address remains the same



Senior appears afraid of caregiver/companion.



Physical appearance changes – unkempt, smelly, inappropriately dressed.

What are the signs to watch for?

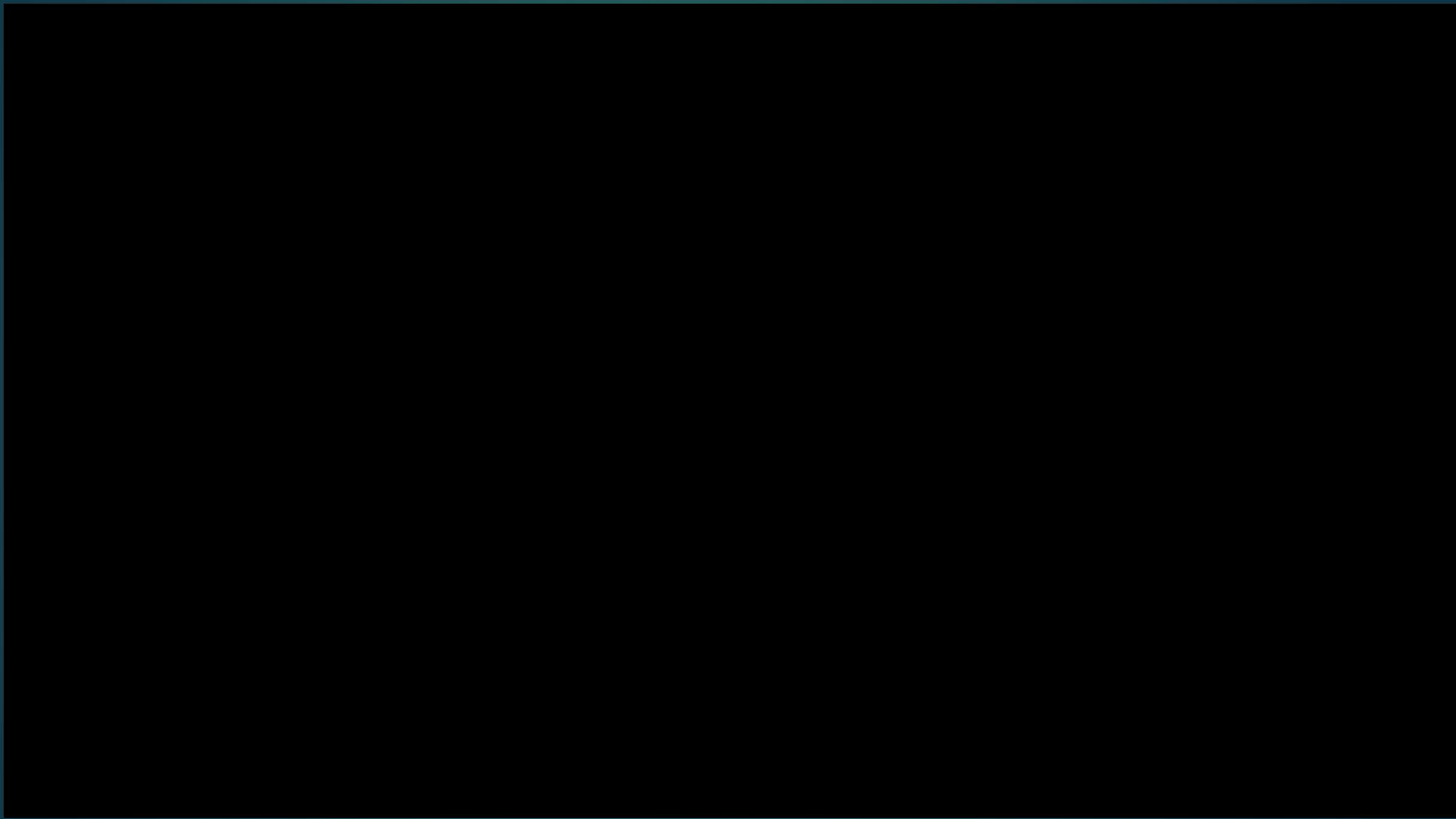
San Mateo County Elder & Dependent Adult Protection Team



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EDAPT is a multidisciplinary team dedicated to three objectives:

1. streamlining and facilitating the investigation and prosecution of elder and dependent adult abuse
2. coordinating supportive services to victims
3. raising awareness through targeted outreach to the community and training for potential responders



Who are Mandated Reporters?

Any person who has assumed full or intermittent responsibility for the care or custody of an elder or dependent adult

Welfare and Institutions Code Section 15630(a)



If you work routinely with older adults or persons with disabilities, on a part-time, full-time or volunteer basis, you are a mandated reporter. If you are unsure whether or not you are a mandated reporter, we encourage you to complete the mandated course below and talk with your supervisor upon completion.

www.cdss.ca.gov/MandatedReporting



- If in the course of your work, you come to suspect abuse - either because you saw something, learned about something, were told something, or just got a "gut feeling" based on the situation, you are required to make a report.
- It is important to remember that you do not have to KNOW the abuse occurred, you just need to have a suspicion that abuse may have occurred.

Adult Protective Services

Forms for Mandated Reporters

SOC 341 REPORT OF SUSPECTED DEPENDENT ADULT/ELDER ABUSE

**SOC 342 REPORT OF SUSPECTED DEPENDENT ADULT/ELDER FINANCIAL
ABUSE (BANKS ONLY)**

YOU CAN SUBMIT THE FORMS ONLINE WWW.SMCHEALTH.ORG/AGING-AND-ADULT-SERVICES-PROTECTION

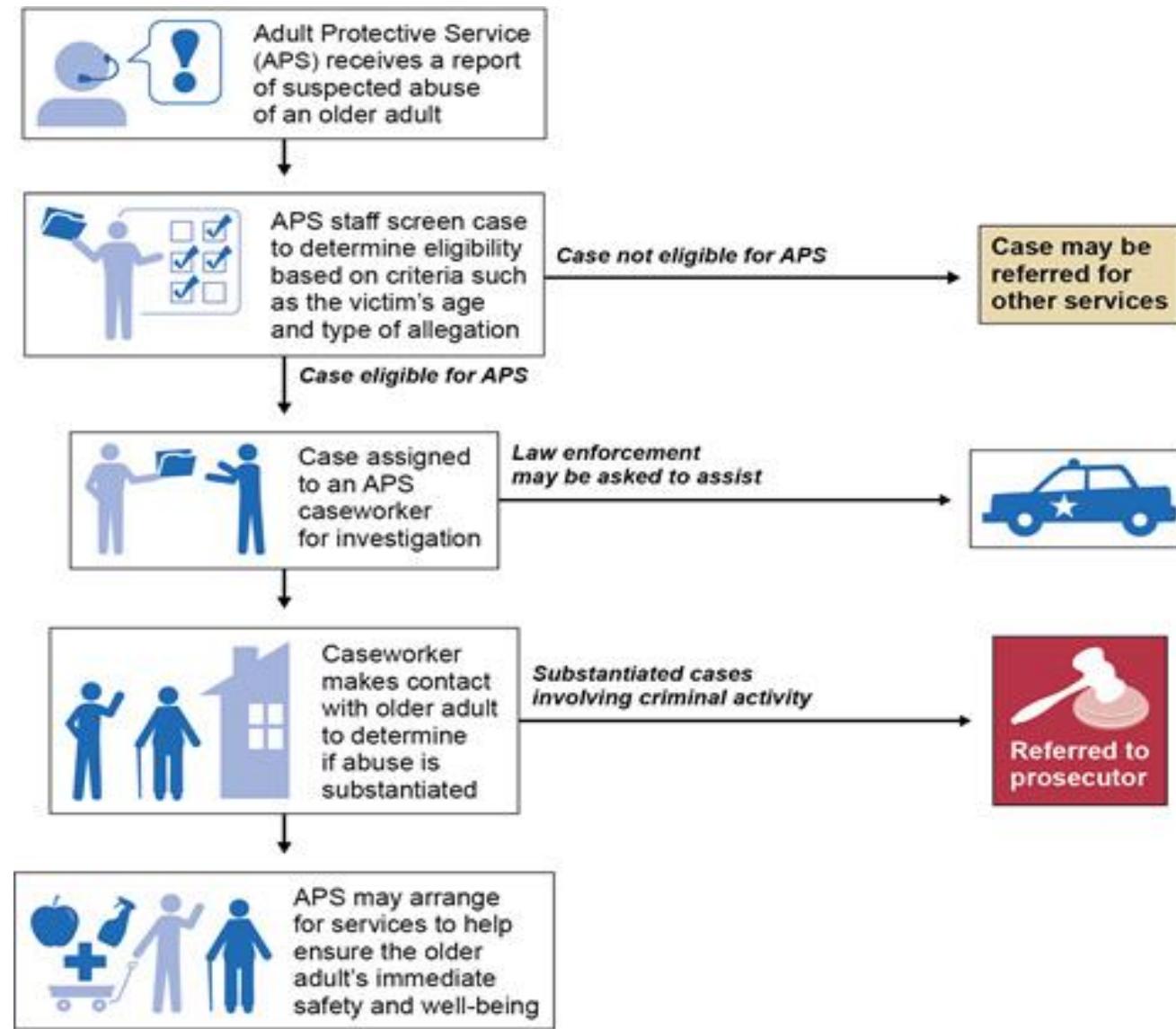
OR FAX 833-817-7482

**YOU ARE LEGALLY OBLIGATED TO COMPLETE AN SOC 341 AND
SUBMIT THAT TO ADULT PROTECTIVE SERVICES WITHIN **TWO (2)**
WORKING DAYS.**

San Mateo County Aging & Adult Services Hotline 1-800-675-8437



- Staffed by 3 social workers during business hours from 8 AM to 5 PM
- Make Adult Protective Services reports
- Consult on cases
- Access point for all services and departments available through Aging and Adult Services
- Clearinghouse for community-based resources



Source: GAO analysis of survey results and interviews from site visits (adapted from GAO-11-208)



Other Protective Programs

Public Guardian/Conservatorship

➤ ***General Conservatorship***

Serves frail elderly and the disabled who are unable to provide for their own health care, food, clothing, shelter, or manage their own finances.

➤ ***Limited Conservatorship***

Conservatorships of adults with developmental disabilities who cannot fully care for themselves or their finances. Conservatees in limited conservatorships do not need the higher level of care or help that conservatees in general conservatorships need

- **A conservator of the person** cares for and protects a person when the judge decides that the person cannot do it. The conservator is responsible for making sure that the conservatee has proper food, clothing, shelter, and health care.
- **A conservator of the estate** handles the conservatee's financial matters — like paying bills and collecting a person's income — if the judge decides the conservatee cannot do it.

➤ **Lanterman, Petris, and Short Conservatorship (LPS)**

LPS conservatorships are used to care for adults with serious mental health illnesses who need special care. These conservatorships are used for people who usually need very restrictive living arrangements and require extensive mental health treatment.

-LPS conservatorships MUST be started by a local government agency, usually a county's Public Guardian or Public Conservator

-LPS conservatorships last for only 1 year. If they are needed longer than that, they must be restarted, and the conservator must be reappointed by the court

Public Administrator

- Serves the public by investigating the estates and administering the estate of those who die without a will or a person willing to act as administrator
- Duties include:
 - Making appropriate burial arrangements
 - Protect the decedent's property from waste, loss or theft
 - Conduct thorough investigations to discover all assets
 - Locate heirs
 - Liquidate assets as appropriate

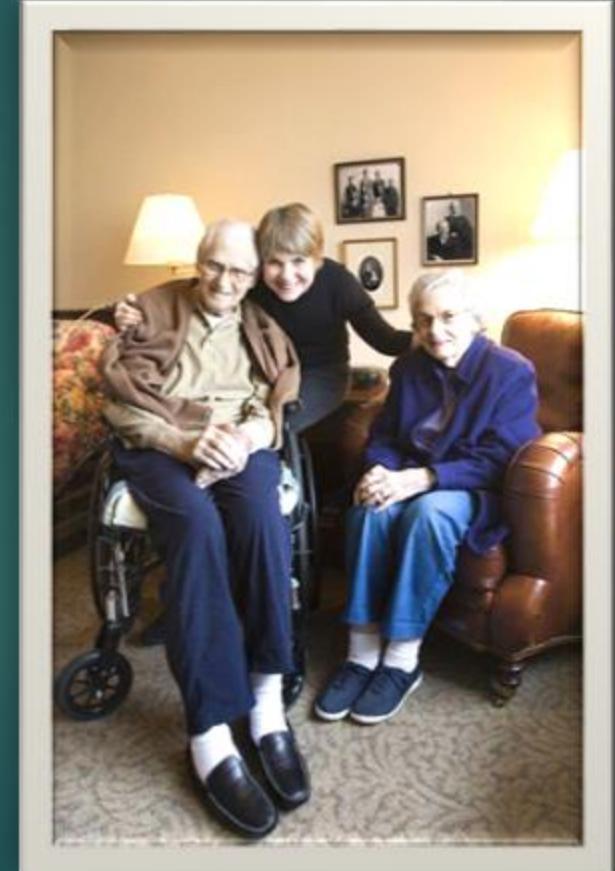


Supportive Services



Linkages Program

The Linkages program provides case management as well as information and assistance services to frail, at risk older adults and adults with functional impairments who are 18 and older. Linkages provides care coordination, information and assistance regarding community resources to help clients remain independent in the community.



In-Home Supportive Services (IHSS)/Public Authority

- The IHSS Program will help pay for services provided to you so that you can remain safely in your own home. To be eligible, you must be over 65 years of age, or disabled, or blind. IHSS is considered an alternative to out-of-home care, such as nursing homes or board and care facilities.
- The types of services which can be authorized through IHSS are housecleaning, meal preparation, laundry, grocery shopping, personal care services (such as bowel and bladder care, bathing, grooming and paramedical services), accompaniment to medical appointments, and protective supervision for the mentally impaired.

Enhanced Case Management (ECM)

ECM is a Medi-Cal benefit offering comprehensive case management services for our highest needs' members. Enhanced care management is high-touch and in-person and addresses both medical and social needs

Cassie Villar

cvillar@smcgov.org

(650) 381-4167

<https://www.smchealth.org/elderabuse>



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Thank You